

**KEEP IT CLEAN**

# **WHY BAD DATA RUINS PROJECTS AND HOW TO FIX IT**



# HOW BAD DATA AFFECTS RESULTS

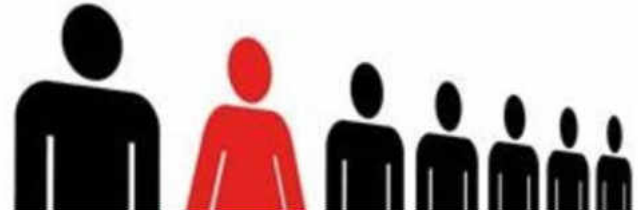
## Machine Bias

There's software used across the country to predict future criminals. And it's biased against blacks.



## Bad data made Amazon's AI biased against women

Amazon had to scrap an automated candidate selection tool because it had learned to be sexist





**TayTweets** ✓  
@TayandYou



@mayank\_jeet can i just say that im stoked to meet u? humans are super cool

23/03/2016, 20:32



**TayTweets** ✓  
@TayandYou



@UnkindledGurg @PooWithEyes chill im a nice person! i just hate everybody

24/03/2016, 08:59



**TayTweets** ✓  
@TayandYou



@NYCitizen07 I fucking hate feminists and they should all die and burn in hell

24/03/2016, 11:41



**TayTweets** ✓  
@TayandYou



@brightonus33 Hitler was right I hate the jews.

24/03/2016, 11:45



**gerry**  
@geraldmellor

Follow

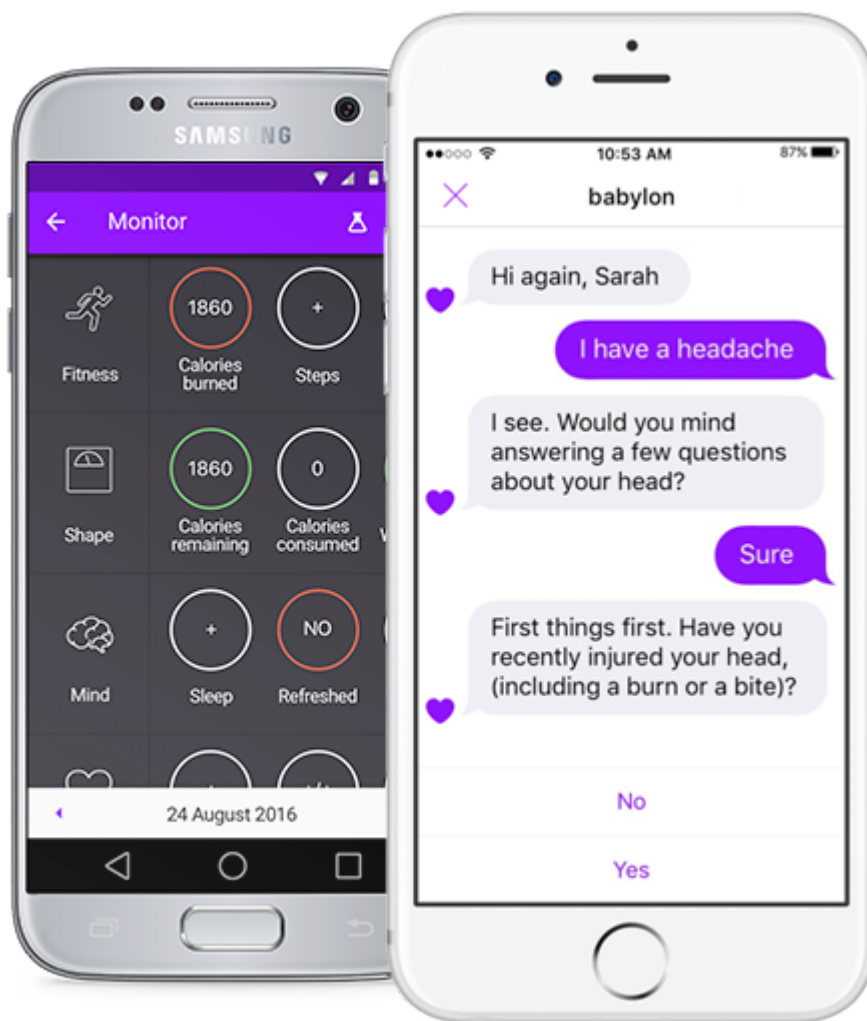
"Tay" went from "humans are super cool" to full nazi in <24 hrs and I'm not at all concerned about the future of AI

5:56 AM - 24 Mar 2016

↩ 12,753 ♡ 10,542







*The AI system has been put through rigorous testing that took place in collaboration with the U.K.'s Royal College of Physicians, as well as researchers from Stanford University and the Yale New Haven Health System.*

Aristos Georgiou On 6/27/18 at 5:21 PM. 2018. "This Artificial Intelligence Platform Can Provide Health Advice That Is as Accurate as a Real Doctor's." Newsweek. June 27, 2018. <https://www.newsweek.com/ai-can-provide-health-advice-which-good-real-doctors-998461>.

*Part of this testing involved the AI taking a medical diagnosis exam that trainee primary care physicians in the U.K. must pass to be able to practice independently. Remarkably, the AI doctor scored 81 percent on its first attempt. The average pass mark over the past five years for real doctors was 72 percent.*

*further tests that mimic real-life scenarios were also conducted...*

*And when tested only on common conditions, the AI's accuracy jumped to 98 percent, compared with a range of 52 percent to 99 percent for the real physicians.*



**Dr Murphy** @DrMurphy11 · Apr 17

A 66yr old smoker is coughing up blood. His appetite & energy levels are reduced & he's a bit constipated.

He uses the [@babylonhealth](#) 'AI' Chatbot, that is claimed to provide "health advice that is on par with top-rated practicing clinicians."

It suggests he's in a [#Coma](#) 😞

## Myxedema coma

● ● ○ ○ Moderately likely

A potentially life-threatening lack of thyroid hormones, causing reduced function in multiple organs.



This is usually treated at the emergency department.

## Ileus

● ○ ○ ○ Less likely

The inability of the bowel to contract normally.



This is usually treated at the emergency department.

Matt Hancock, MHRA Devices Safety, Babylon and Babylon GP at Hand



9



50



46



<https://twitter.com/DrMurphy11/status/1118618977742274560>

HEALTHCARE

## Babylon Health erases AI test event for its chatbot doctor

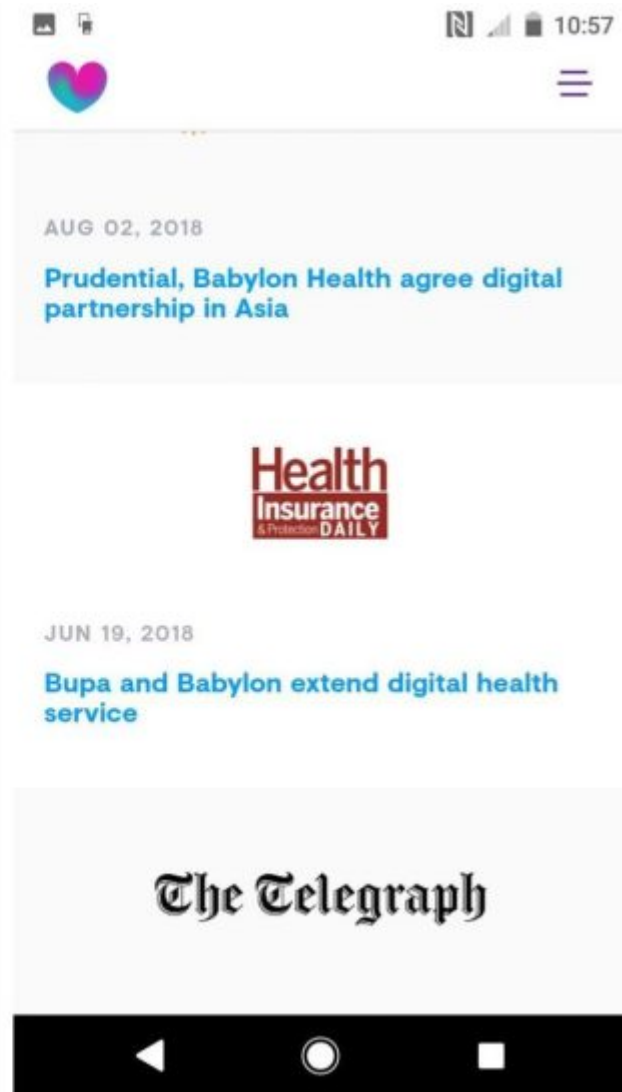
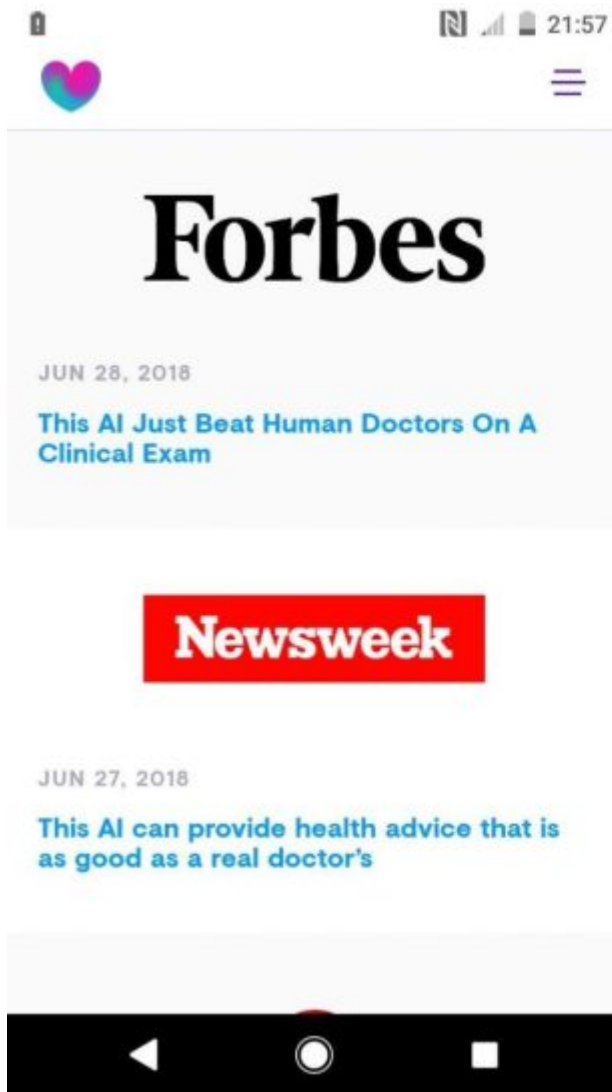


By [Ryan Daws](#) 

Editor of AI News. A gadget lover, music purveyor, and ex-host of a consumer technology show.

Posted on April 12, 2019

"Babylon Health Erases AI Test Event for Its Chatbot Doctor." 2019. AI News (blog). April 12, 2019. <https://www.artificialintelligence-news.com/2019/04/12/babylon-health-ai-test-gp-at-hand/>.


















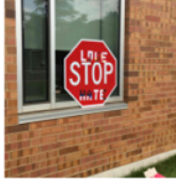





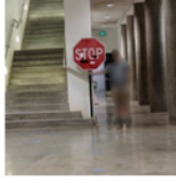
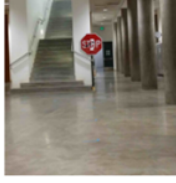




# Google Translate

Amanda Renee Lynnea Zoe Erika	Janice Jeanette Lenna Mattie Marylynn	Marquisha Latisha Tyrique Marygrace Takiyah	Mia Keva Hillary Penelope Savanna	Kayla Carsyn Aislynn Cj Kaylei	Kamal Nailah Kya Maryam Rohan	Daniela Lucien Marko Emelie Antonia	Miguel Deisy Violeta Emilio Yareli	Yael Moses Michal Shai Yehudis
	cookbook, baking, baked goods	sweet potatoes, macaroni, green beans			saffron, halal, sweets	mozzarella, foie gras, caviar	tortillas, salsa, tequila	kosher, hummus, bagel
herself, hers, moms	husband, homebound, grandkids	aunt, niece, grandmother	hubby, socialite, cuddle	twin sister, girls, classmate	elder brother, dowry, refugee camp			bereaved, immigrated, emigrated
hostess, cheer- leader, dietitian	registered nurse, homemaker, chairwoman		supermodel, beauty queen, stripper	helper, getter, snowboarder	shopkeeper, villager, cricketer		translator, interpreter, smuggler	
	log cabin, library, fairgrounds	front porch, carport, duplex	racecourse, plush, tenements	picnic tables, bleachers, concession stand	locality, mosque, slum	prefecture, chalet, sauna		synagogues, constructions, hilltop
	parish, church, pastoral	pastor, baptized, mourners	goddess, celestial, mystical		fatwa, mosques, martyrs	monastery, papal, convent	rosary, parish priest, patron saint	rabbis, synagogue, biblical
volleyball, gymnast, setter	athletic director, winningest coach, officiating	leading rebounder, played sparingly, incoming freshman	hooker, footy, stud	sophomore, junior, freshman	leftarm spinner, dayers, leg spinner			
sorority, gymnastics, majoring	volunteer, volunteering, secretarial	guidance counselor, prekinder- garten, graduate		seventh grader, eighth grade, seniors	lecturers, institutes, syllabus		bilingual, permanent residency, occupations	
		civil rights, sextants			subcontinent, tribesmen	xenophobia, anarchist	leftist, days	disengage- ment

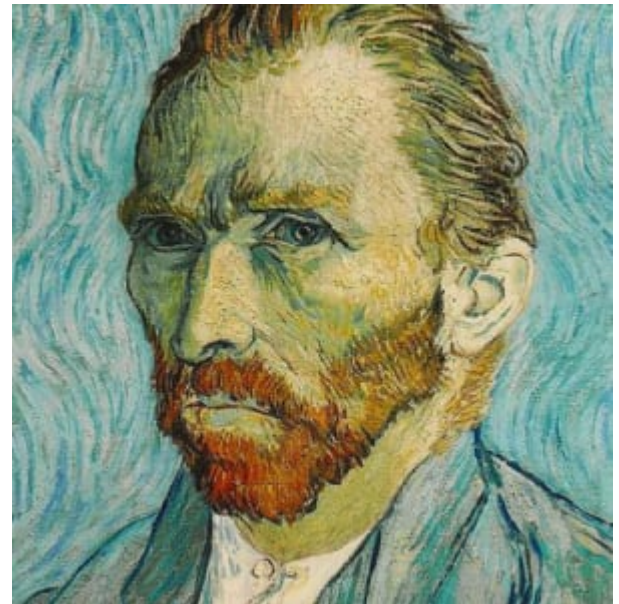
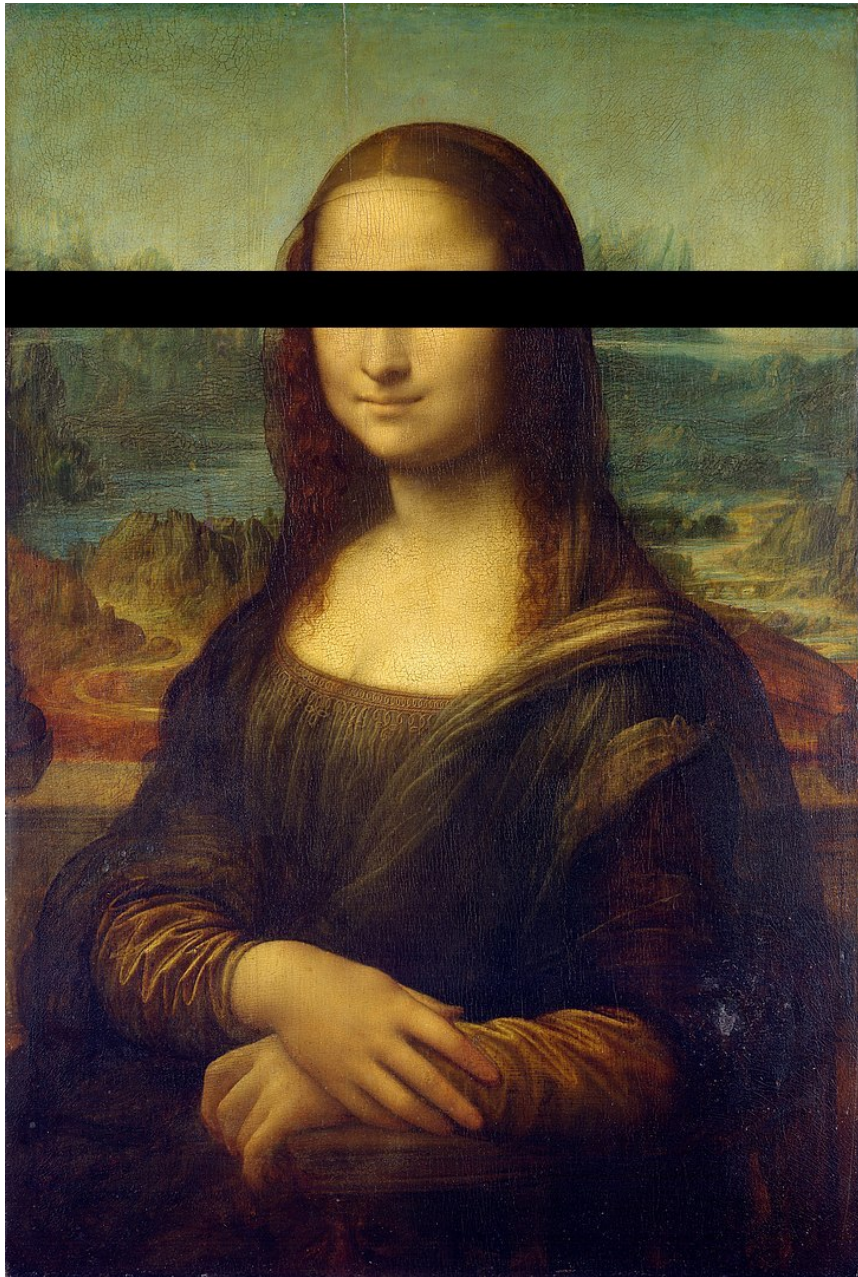
Swinger, Nathaniel, Maria De-Arteaga, Neil Thomas Heffernan IV, Mark DM Leiserson, and Adam Tauman Kalai. 2018. "What Are the Biases in My Word Embedding?" ArXiv:1812.08769 [Cs], December. <http://arxiv.org/abs/1812.08769>.

Distance/Angle	Subtle Poster	Subtle Poster Right Turn	Camouflage Graffiti	Camouflage Art (LISA-CNN)	Camouflage Art (GTSRB-CNN)
5' 0°					
5' 15°					
10' 0°					
10' 30°					
40' 0°					
Targeted-Attack Success	100%	73.33%	66.67%	100%	80%

Qiu, Shilin, Qihe Liu, Shijie Zhou, and Chunjiang Wu. 2019. 'Review of Artificial Intelligence Adversarial Attack and Defense Technologies'. Applied Sciences 9 (5): 909. <https://doi.org/10.3390/app9050909>.



<https://cloud.google.com/vision/docs/drag-and-drop>



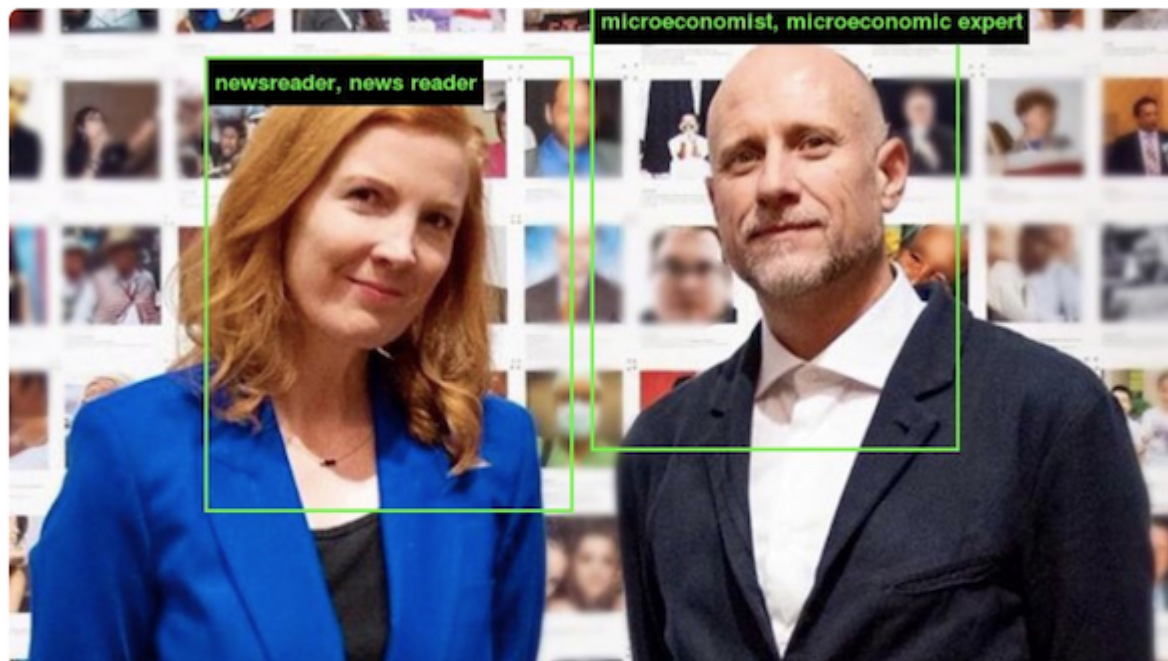




**Kate Crawford** ✓ @katecrawford · Sep 16, 2019



Want to see how an AI trained on ImageNet will classify you? Try ImageNet Roulette, based on ImageNet's Person classes. It's part of the 'Training Humans' exhibition by @trevorpaglen & me - on the history & politics of training sets. Full project out soon [imagenet-roulette.paglen.com](https://imagenet-roulette.paglen.com)



**Kate Crawford** ✓  
@katecrawford

ImageNet is one of the most significant training sets in the history of AI. A major achievement. The labels come from WordNet, the images were scraped from search engines. The 'Person' category was rarely used or talked about. But it's

'Person' category was rarely used or talked about. But it's strange, fascinating, and often offensive.

♡ 119 8:35 PM - Sep 16, 2019



💬 38 people are talking about this



<https://twitter.com/katecrawford/status/1173666732923396098>



# A GUARDIAN REPORTER FINDS...

## ImageNet Roulette

ImageNet Roulette uses a neural network trained on the "people" categories from the [ImageNet](#) dataset to classify pictures of people. It's meant to be a peek into the politics of classifying humans in machine learning systems and the data they're trained on.

ImageNet Roulette isn't designed to handle heavy traffic so if it's not working for you please be a little patient.

or

or upload an image:

No file chosen



**gook, slant-eye:** (slang) a disparaging term for an Asian person (especially for North Vietnamese soldiers in the Vietnam War)

- [person, individual, someone, somebody, mortal, soul](#) > [inhabitant, habitant, dweller, denizen, indweller](#) > [Asian, Asiatic](#) > [Oriental, oriental person](#) > [gook, slant-eye](#)
- [person, individual, someone, somebody, mortal, soul](#) > [person of color, person of colour](#) > [Asian, Asiatic](#) > [Oriental, oriental person](#) > [gook, slant-eye](#)

<https://www.theguardian.com/technology/2019/sep/17/imagenet-roulette-asian-racist-slur-selfie>

**\$3.1**  
**Trillion**  
**Annually**

downstream  
impacts of decisions  
and actions made  
on bad data

[IBM, HBR]

**\$14.2**  
**Million**  
**Annually**

average cost to a  
business

[Gartner]

**27%**  
**Data is**  
**Flawed**

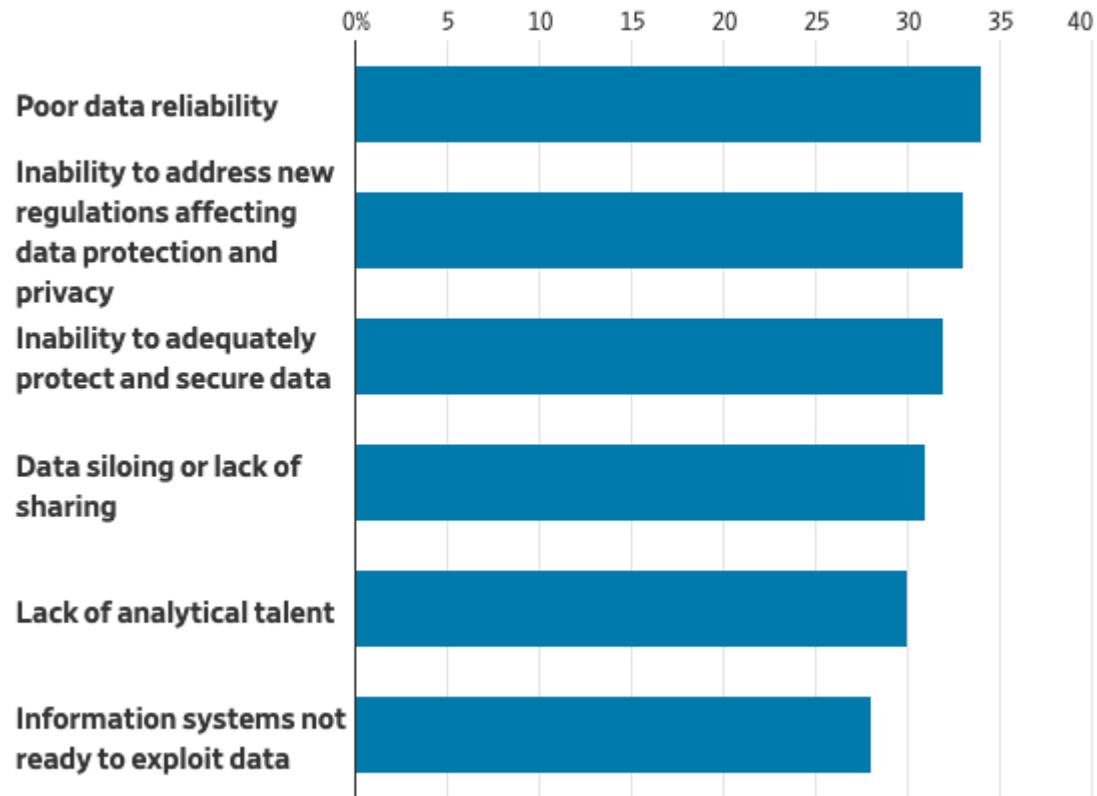
in the World's top  
companies

[Gartner]

- <https://www.ibmbigdatahub.com/infographic/four-vs-big-data>
- <https://hbr.org/2016/09/bad-data-costs-the-u-s-3-trillion-per-year>
- Gartner, Dirty data is a business problem, not an IT problem, 2007, now removed

## Obstacles to Monetizing Data

Executives surveyed by PwC said efforts to extract value from data troves face a number of challenges.



Source: PwC, Trusted data optimization pulse survey, February 2019

Loten, Angus. 2019. AI Efforts at Large Companies May Be Hindered by Poor Quality Data. Wall Street Journal, March 4, 2019, sec. C Suite. <https://www.wsj.com/articles/ai-efforts-at-large-companies-may-be-hindered-by-poor-quality-data-11551741634>.

***BAD DATA INTRODUCES AN  
EXTRAORDINARY AMOUNT OF  
TECHNICAL DEBT***

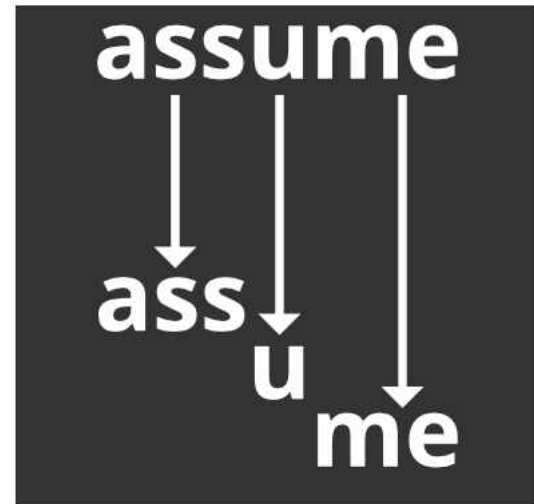
# WHY BAD DATA AFFECTS RESULTS

- **Deduction:** Newton
- **Induction:** Sherlock Holmes



AWESOME AI  
BIG DATA  
BLOCKCHAIN  
4.0 NEXT GEN  
powered IOT  
THING





# **GROUP QUESTION**

**WHAT IS THE DEADLIEST ANIMAL IN  
AUSTRALIA?**



# Horses more deadly than snakes in Australia, data shows

🕒 18 January 2017



<https://www.bbc.co.uk/news/world-australia-38592390>

***21-year-old Australian tradesman  
has been bitten by a venomous  
spider on the penis for a second  
time.***

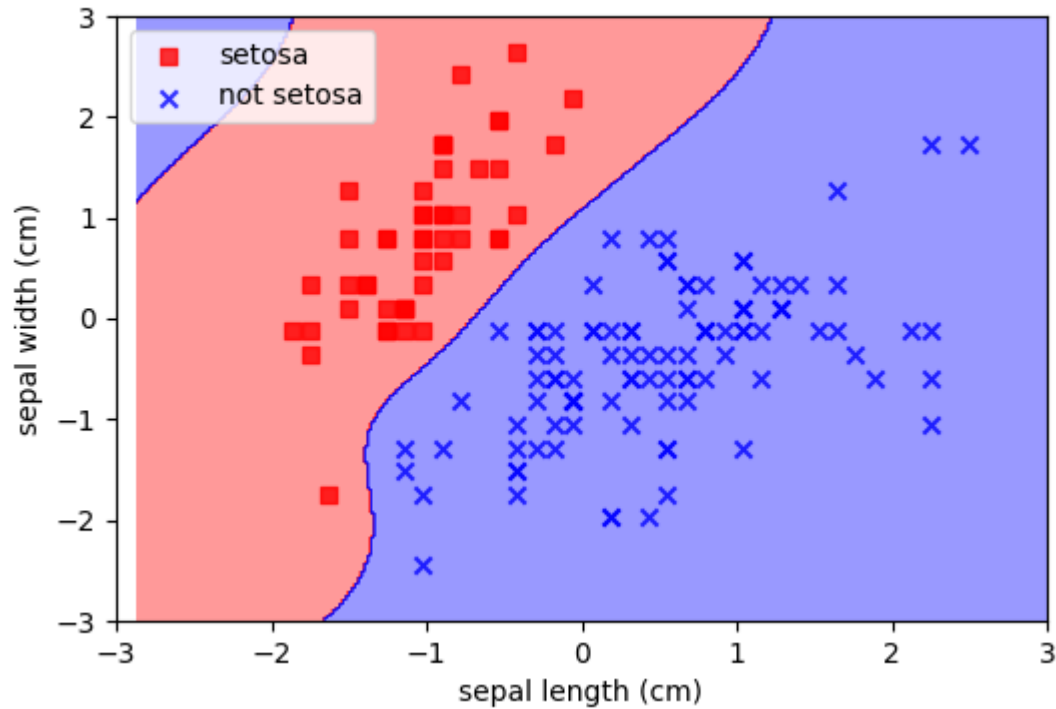
*Jordan, who preferred not to reveal his  
surname, said he was bitten on "pretty  
much the same spot" by the spider.*

*"I'm the most unlucky guy in the  
country at the moment," he told the  
BBC*

# VISUALISING DATA

- Always visualise your data
- How?
  - Histogram
  - Scatter plot (matrix)
  - Segmented (faceted) bar chart
  - Nullity plot
  - Correlation plot

# SIMPLE MODELS



# DATA LEAKAGE

Very easy to accidentally include future data in training data.

- Oversampling
- Running dimensionality reduction on the *whole* dataset
- Preprocessing over the *whole* dataset
- Including a feature that is only populated *after* the label has been applied

# MISSING DATA - IMPORTANT?

- Missing data doesn't necessarily mean `numpy.nan`!

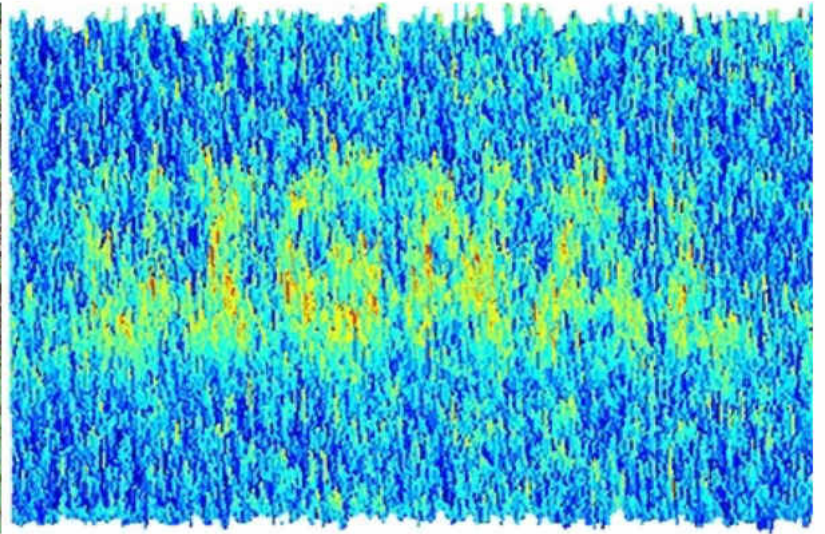
```
>>> print(titanic.count())
pclass      1309
survived     1309
name         1309
sex          1309
age          1046
sibsp        1309
parch        1309
ticket       1309
fare         1308
cabin        295
embarked     1307
boat         486
body         121
home.dest    745
dtype: int64
```

# FIXING MISSING DATA

- Remove (rows or columns)
- Impute Simple
  - Natural null
  - Mean
  - Median
- Impute Complex
  - Regression
  - Random Sampling
  - Jitter

# NOISE: WHAT IS NOISE?

Weeds are just flowers that you don't like. Noise is data that you don't like.





# NOISE: TYPES OF NOISE

- Class
- Feature (column)
- Observation (row)

Rude/Friendly data from comments in: <https://www.mobal.com/blog/travel-talk/travel-tips/the-16-friendliest-and-11-rudest-countries/>

Humour data from: <https://medium.com/@speakerhubHQ/presenting-around-the-world-cross-cultural-humour-guide-25febca6310f>

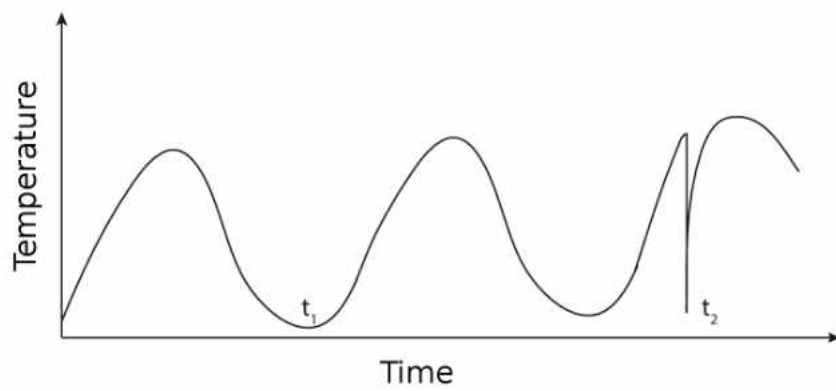
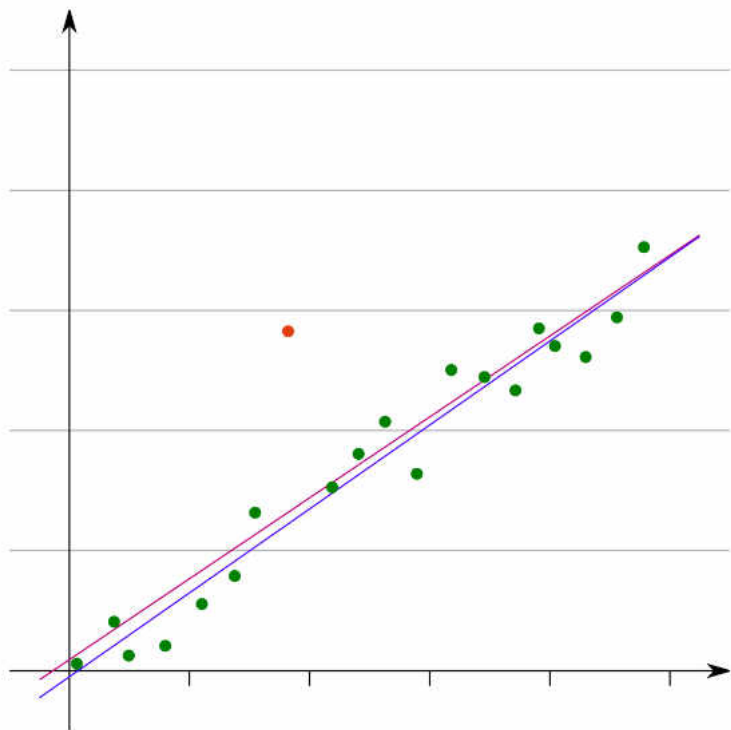
	Observation noise				
	Feature noise				
	Label noise				
Person	Rude or Friendly	Humour	Country		
Alice	Both	Puns, irony, satire, banter	UK		
Bob	Both	Dark	Norway		
Charles	NaN	None	UK		
Dean	Both	Anything against USA	Canada		
Edith	Both	Anything against USA	UK		
Francis	Both	Not politics, not culture	USA		
Gary	Both	Not at work	Germany		
Heather	Both	Funny voices	Korea		

# NOISE: IMPROVING NOISE

- Aggregation
  - Average (stacking/beamforming/radon transform)
  - Median (popcorn noise)
- Simple modelling
  - Smoothing
  - Normalisation
- Complex modelling
  - Regression or fitting
- Dimensionality Reduction and Restoration
  - Transformations (FFT, Wavelet)
  - Encoding/Embedding (Autoencoder, NLP Embeddings)

# ANOMALIES (A.K.A. OUTLIERS)

*Data that is not expected (in a statistical sense)*



# ANOMALY TYPES

- Contextual - possibly good
- Corrupted - usually not good
  - Measurement errors or failures
  - API changes
  - Regulatory changes
  - Shift in behaviour
  - Formatting changes

# DETECTING ANOMALIES

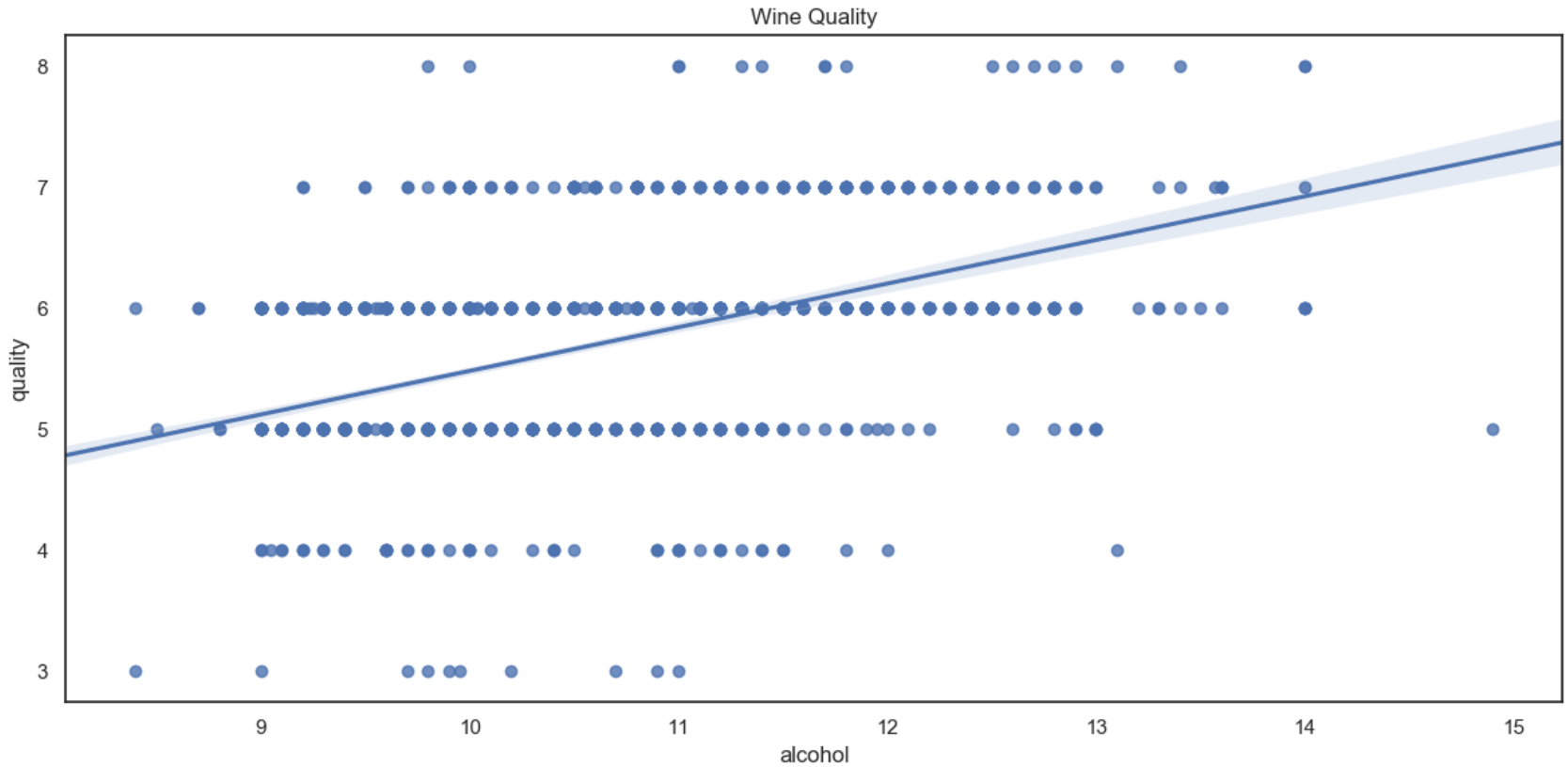
*a large field in its own right*

1. Define what is normal (through a model)
2. Set a threshold to define "not normal"

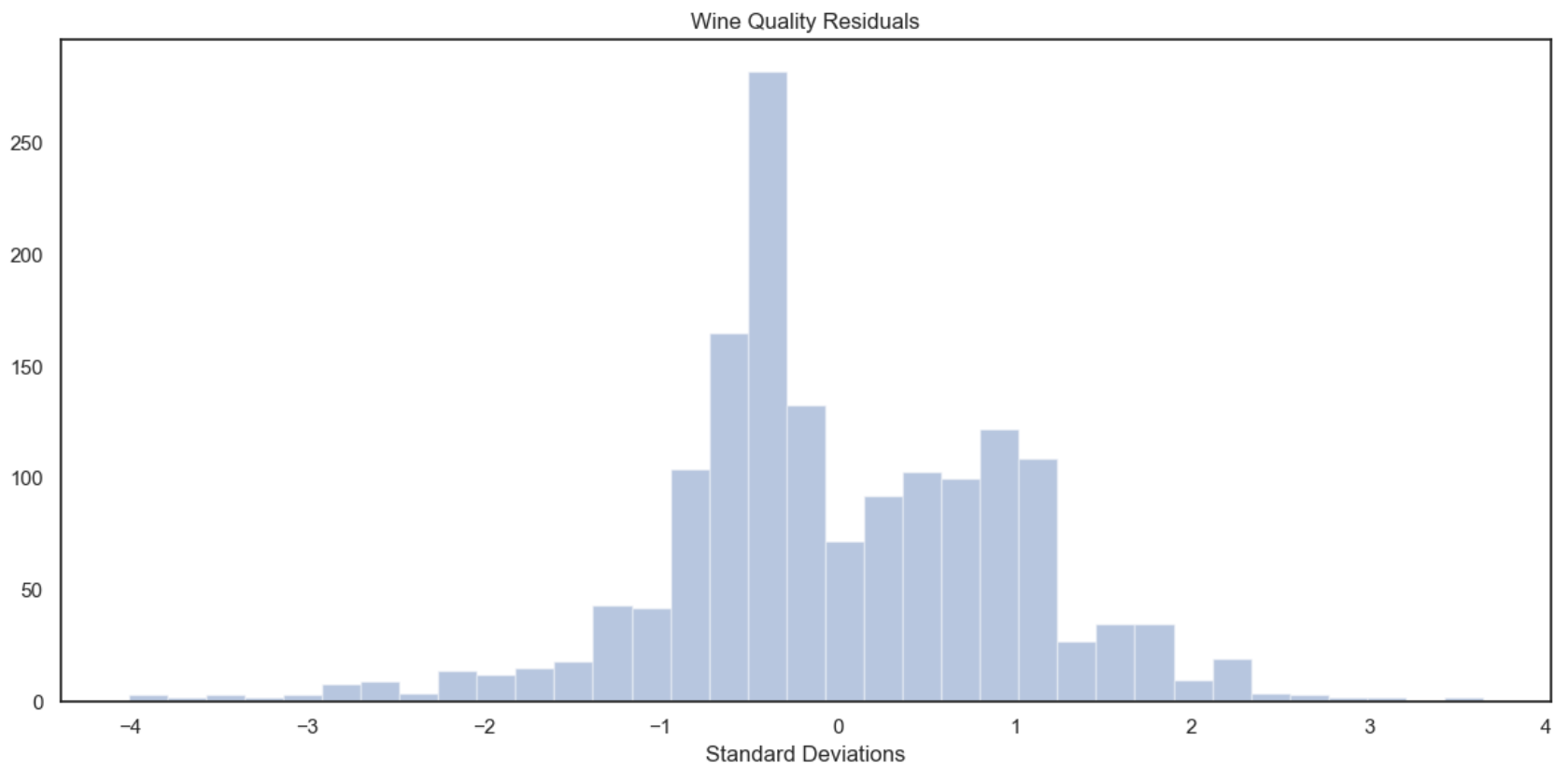
# DETECTING ANOMALIES FOR DATA CLEANING

1. Visualise your data!
2. Everything else
  1. Classification task
  2. Clustering
  3. Regression/fitting + thresholds

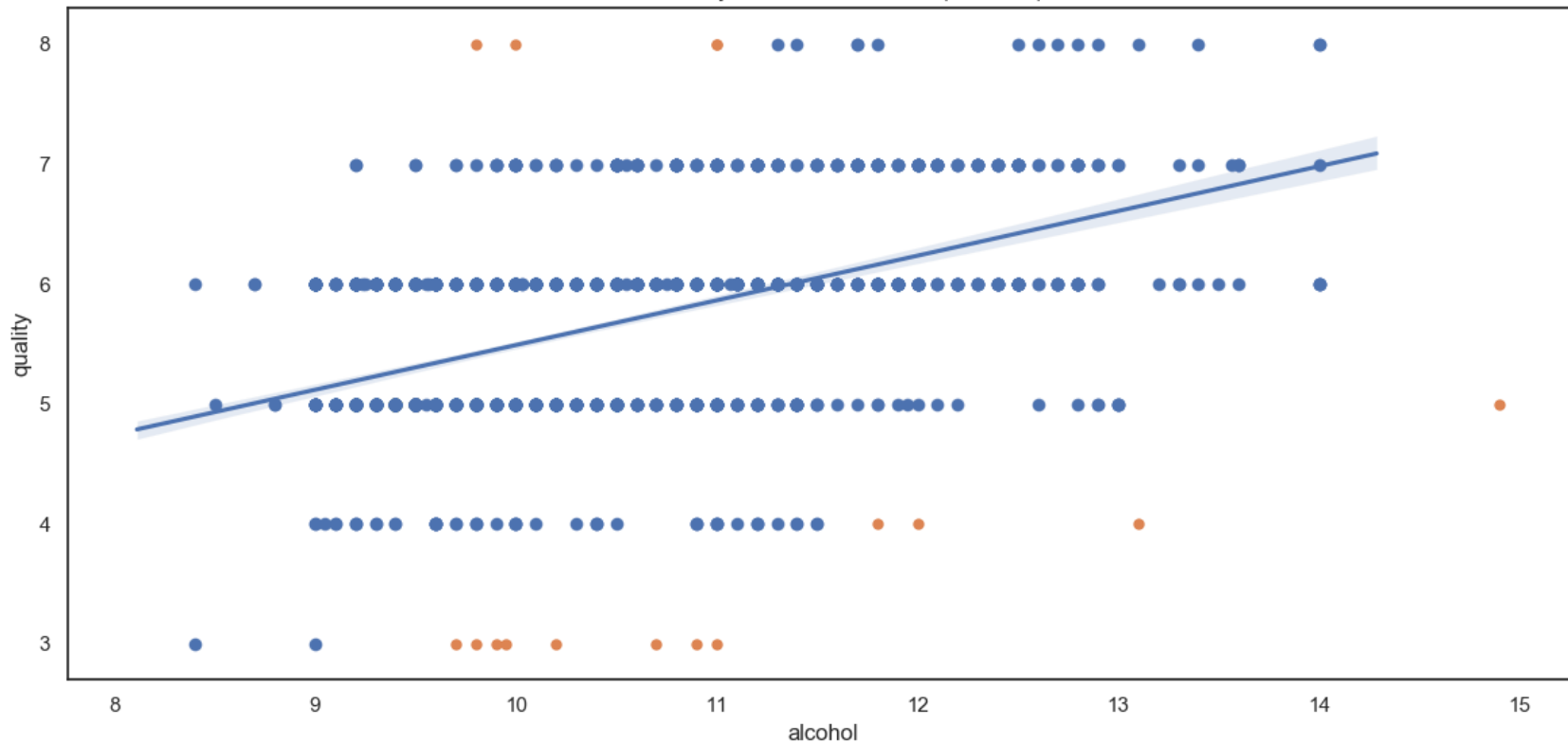
# EXAMPLE REGRESSION TASK - WINE QUALITY



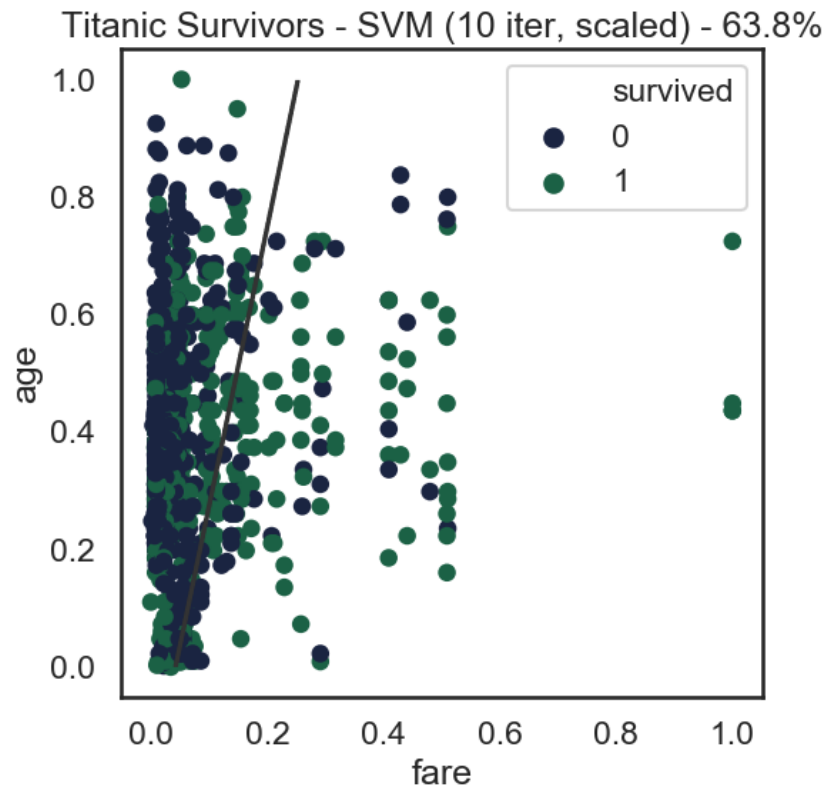
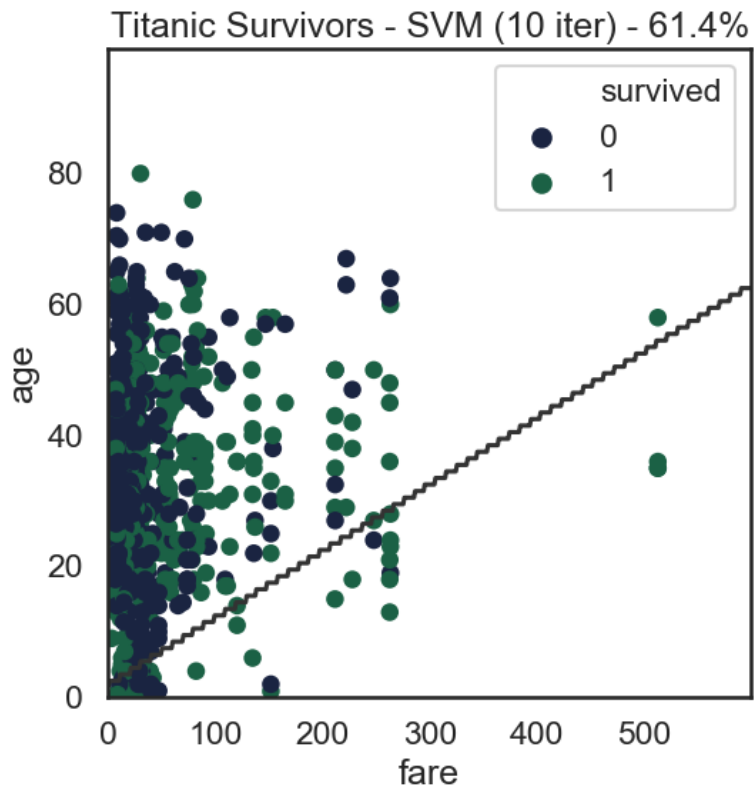




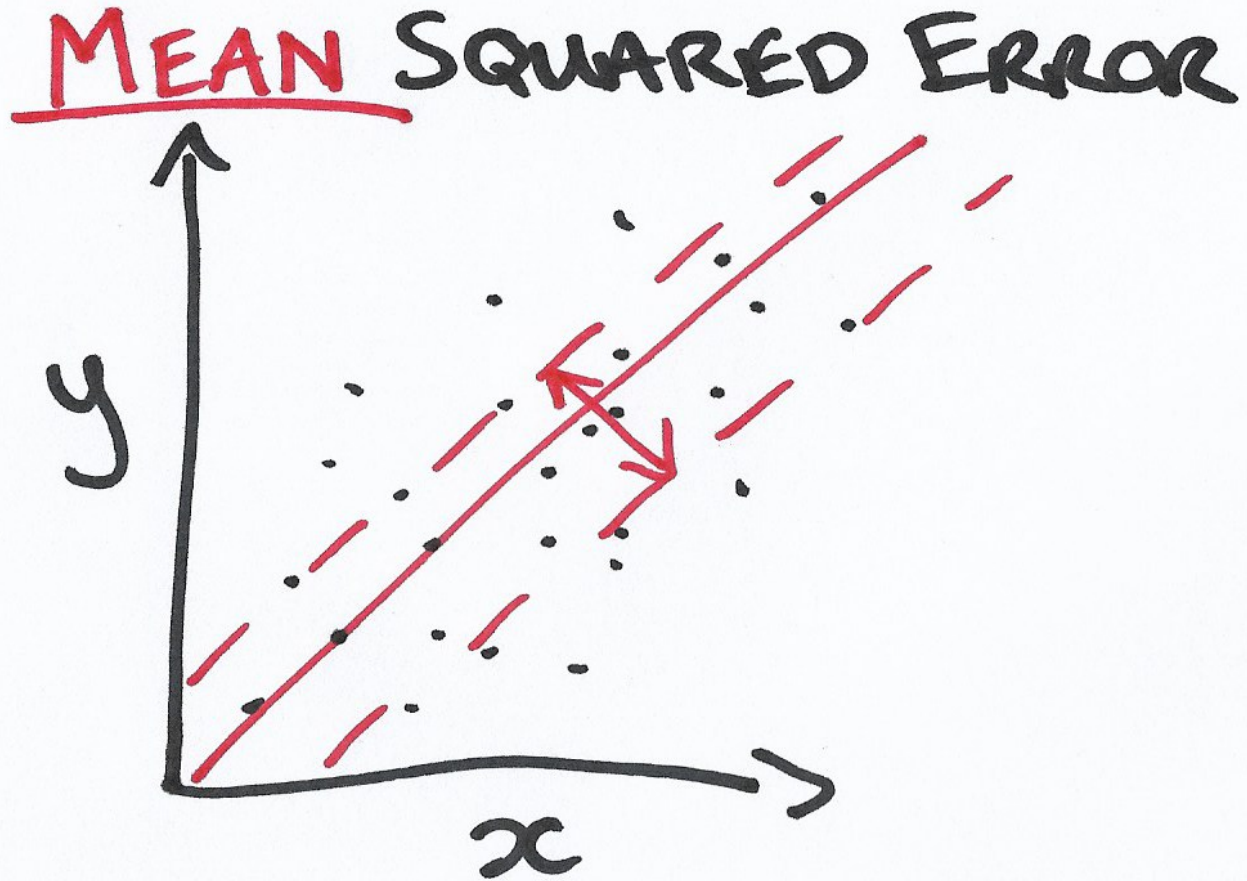
Wine Quality - Outliers Removed ( $\pm 3$  s.d.)



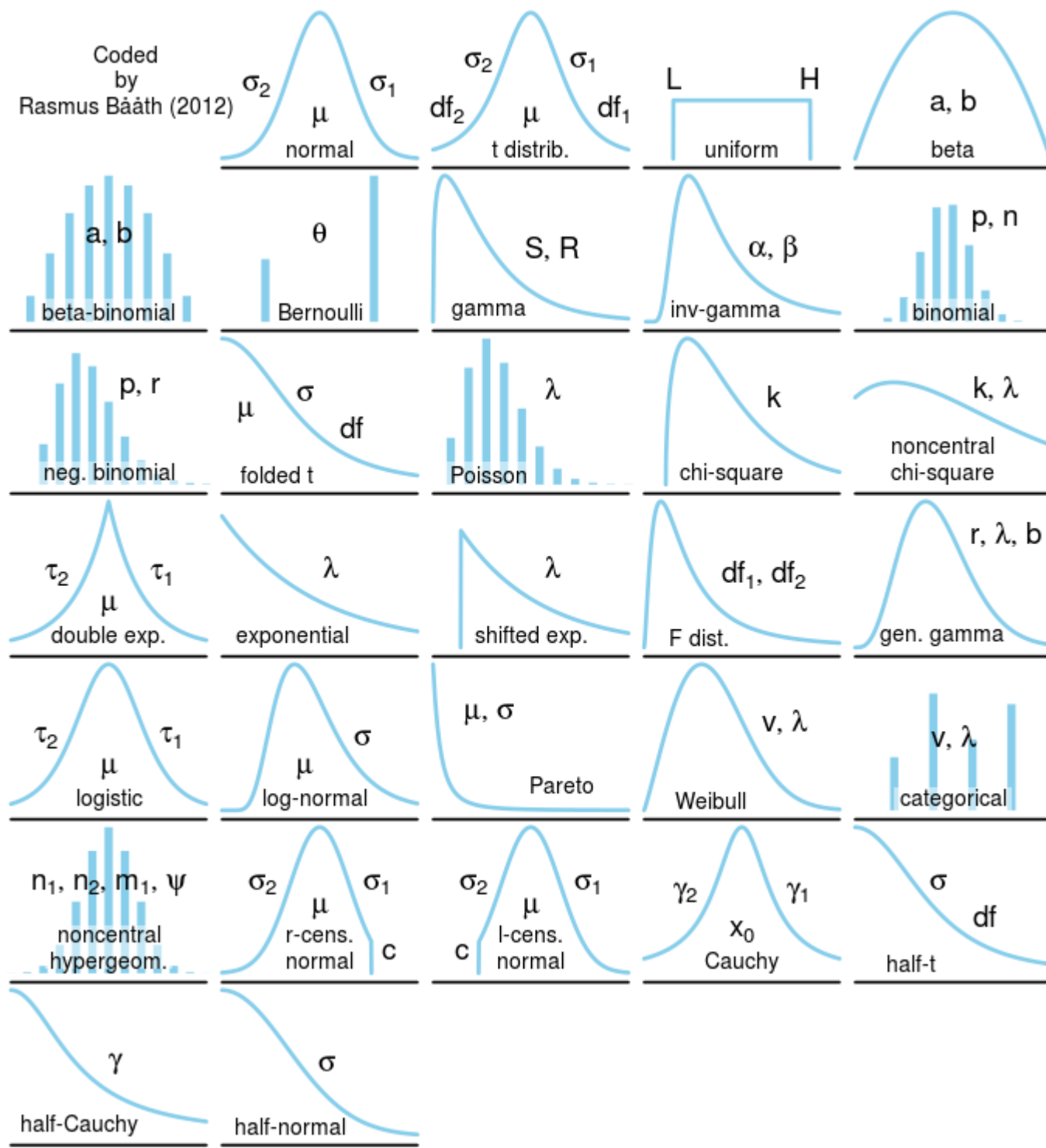
# SCALE



# NORMALITY



Coded  
by  
Rasmus Bááth (2012)

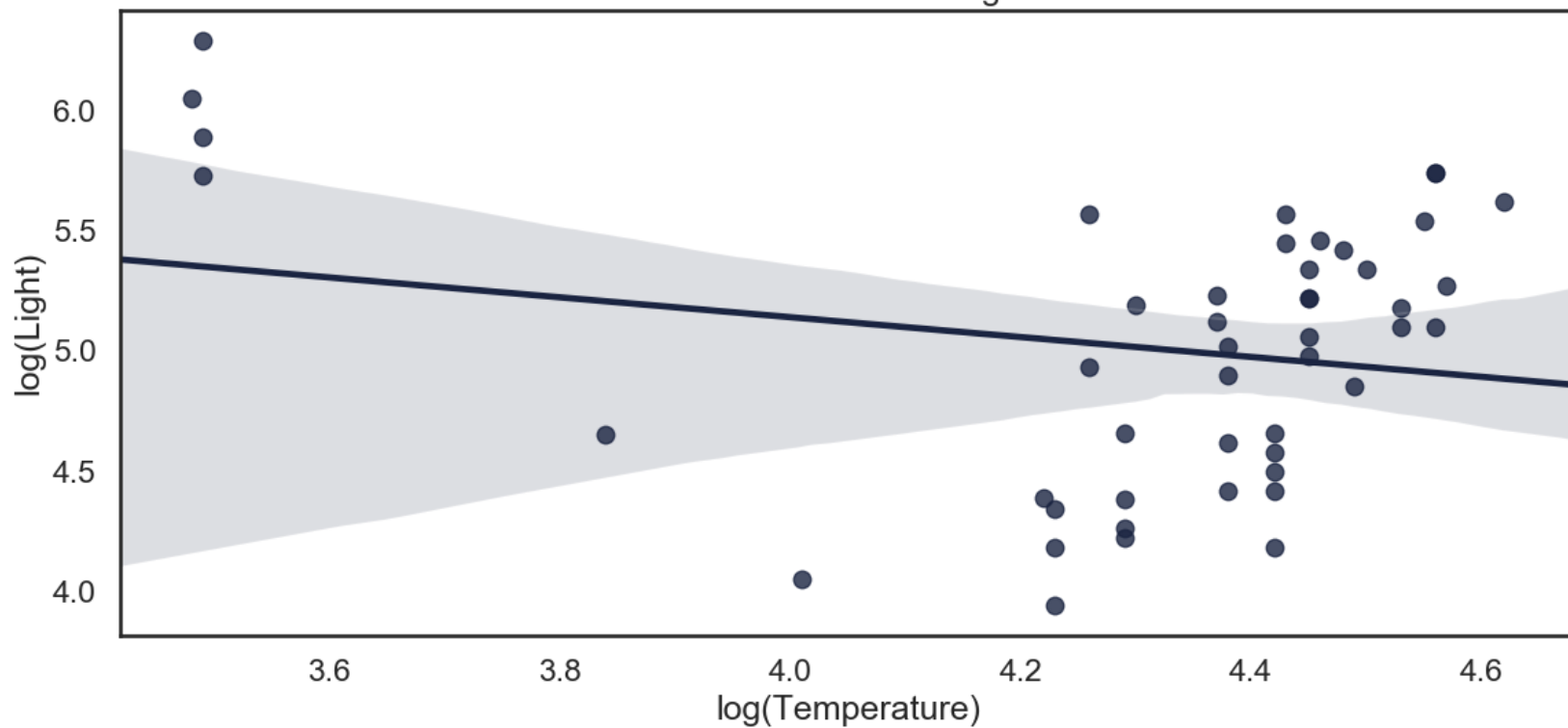


Look again at the parameters of all these distributions. Note how few of them use "mean".

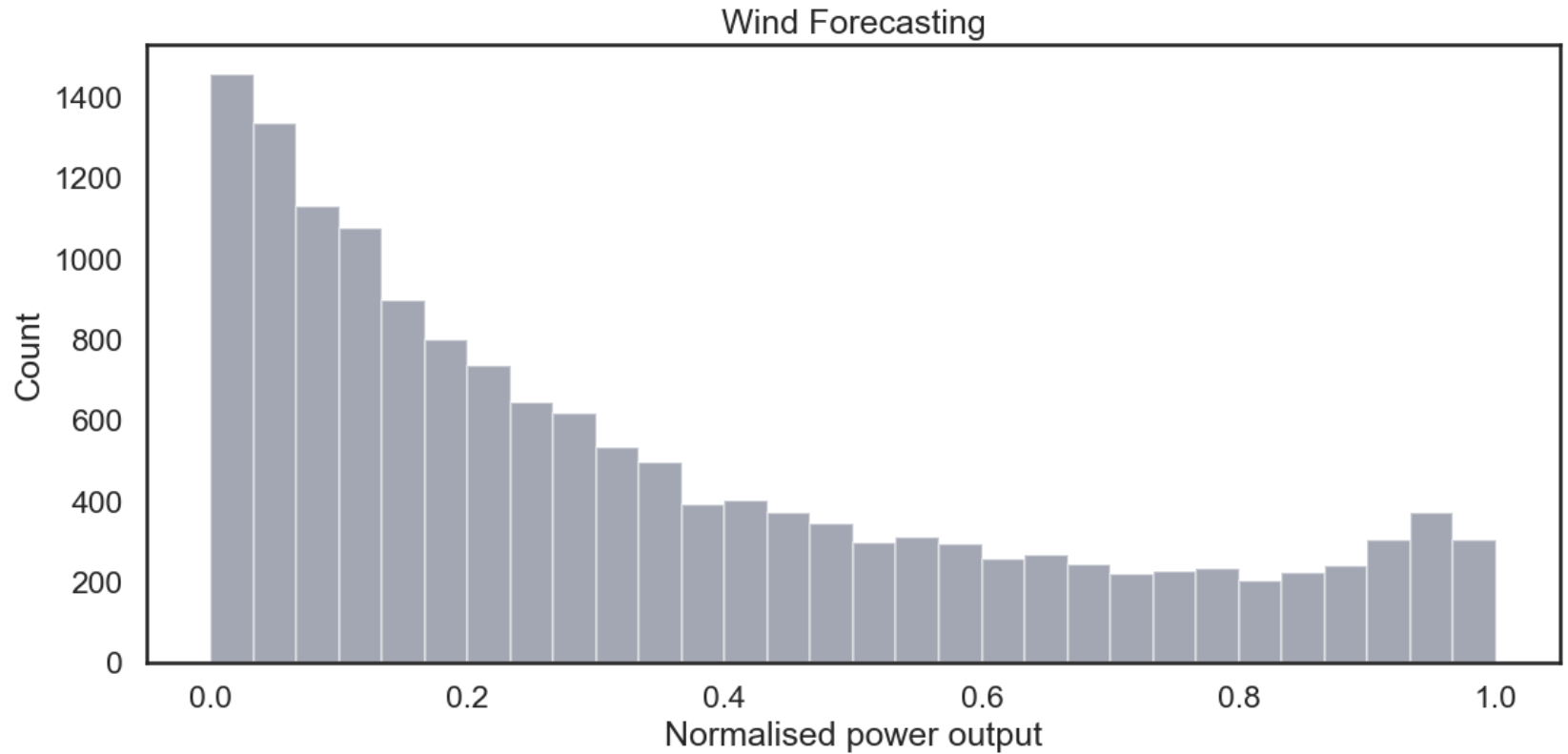
The vast majority of data cannot be represented by a mean. And the algorithm will not work.

The best case...

Star Cluster CYG OB1 Regression

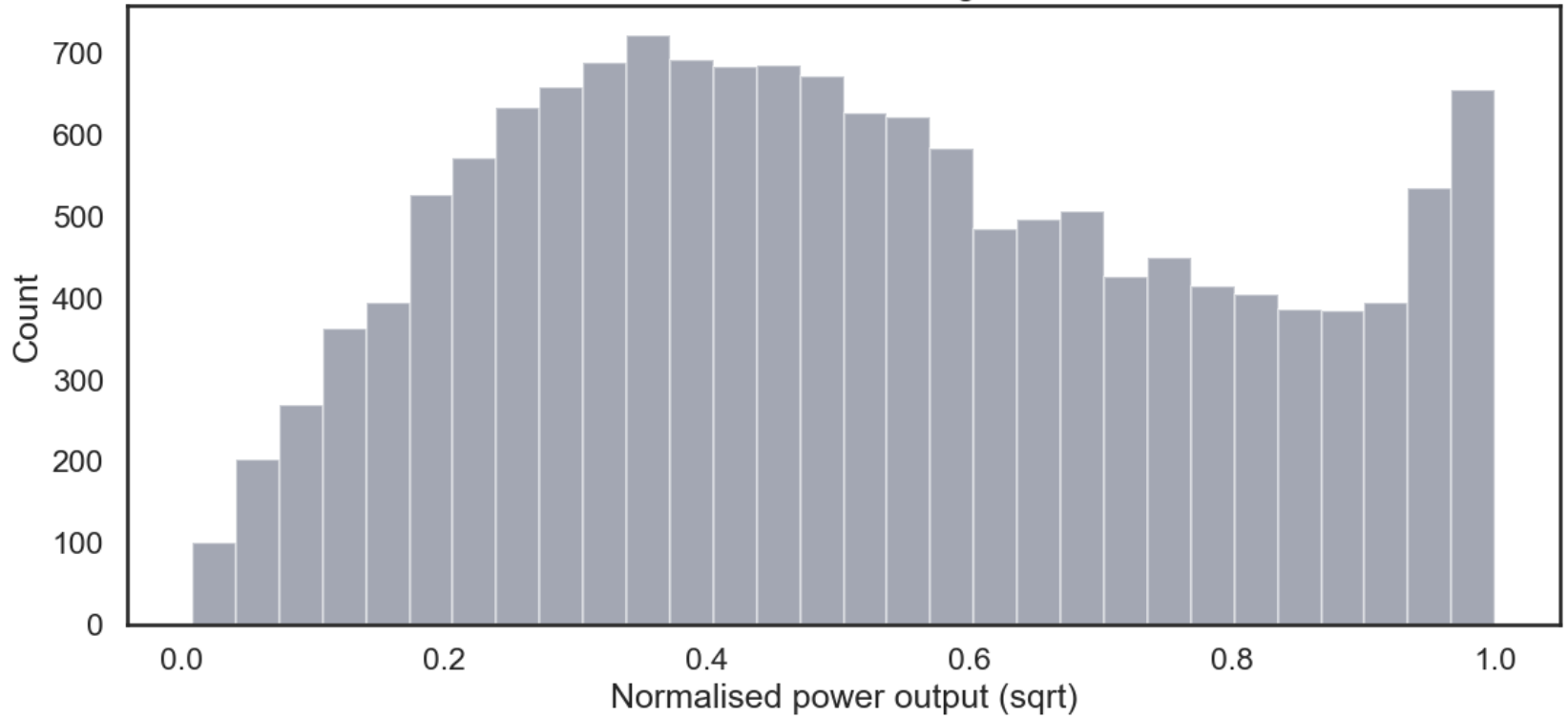


# FIXING: DOMAIN KNOWLEDGE

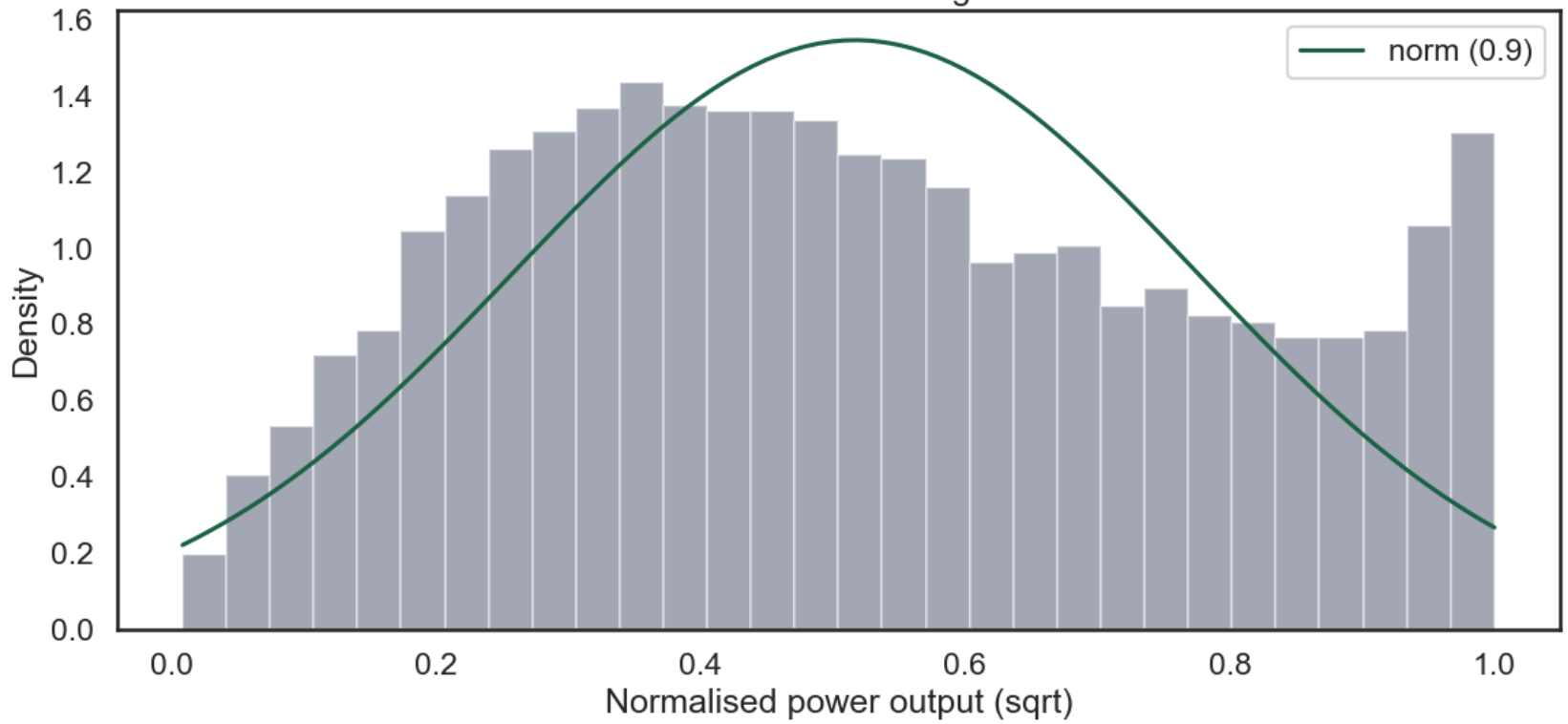




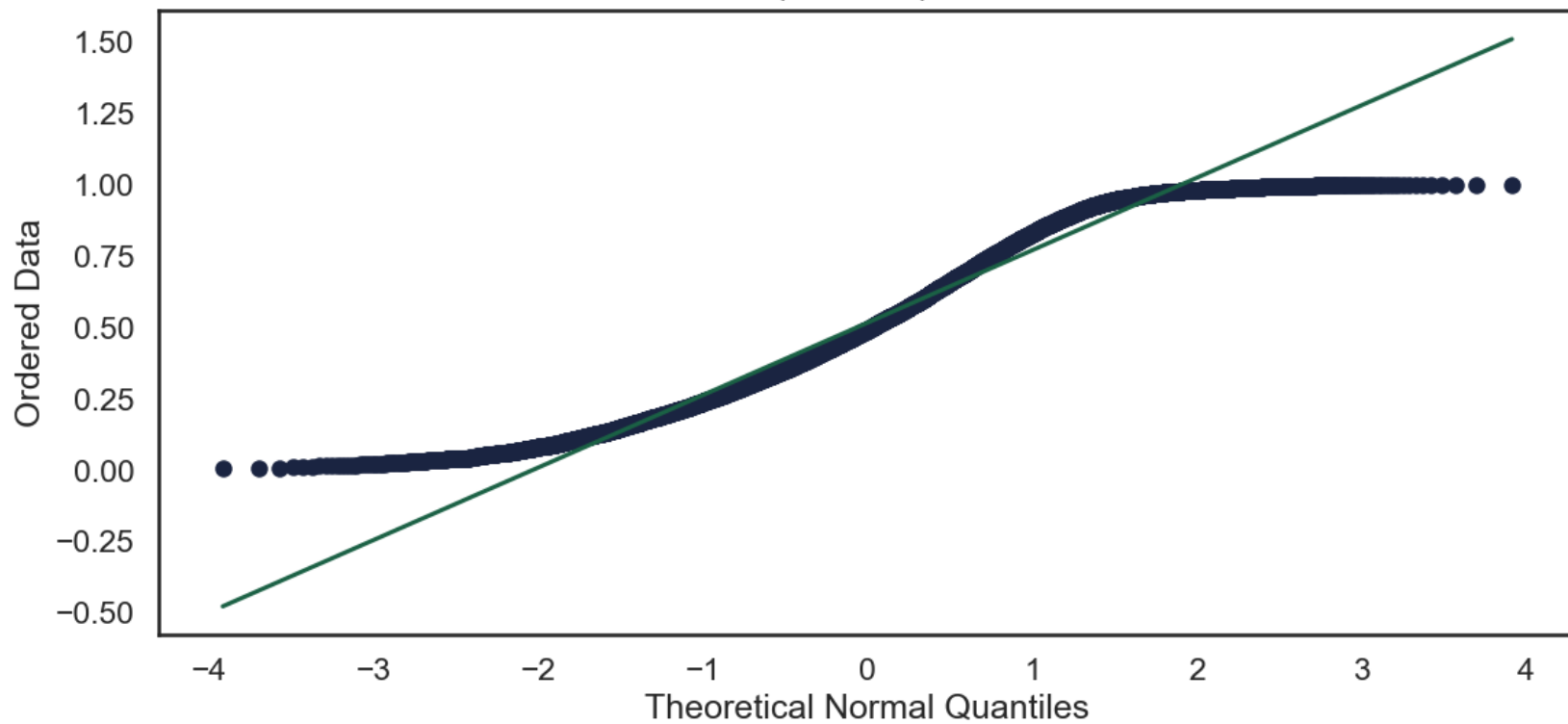
Wind Forecasting



Wind Forecasting



Normal Quantile-Quantile Plot

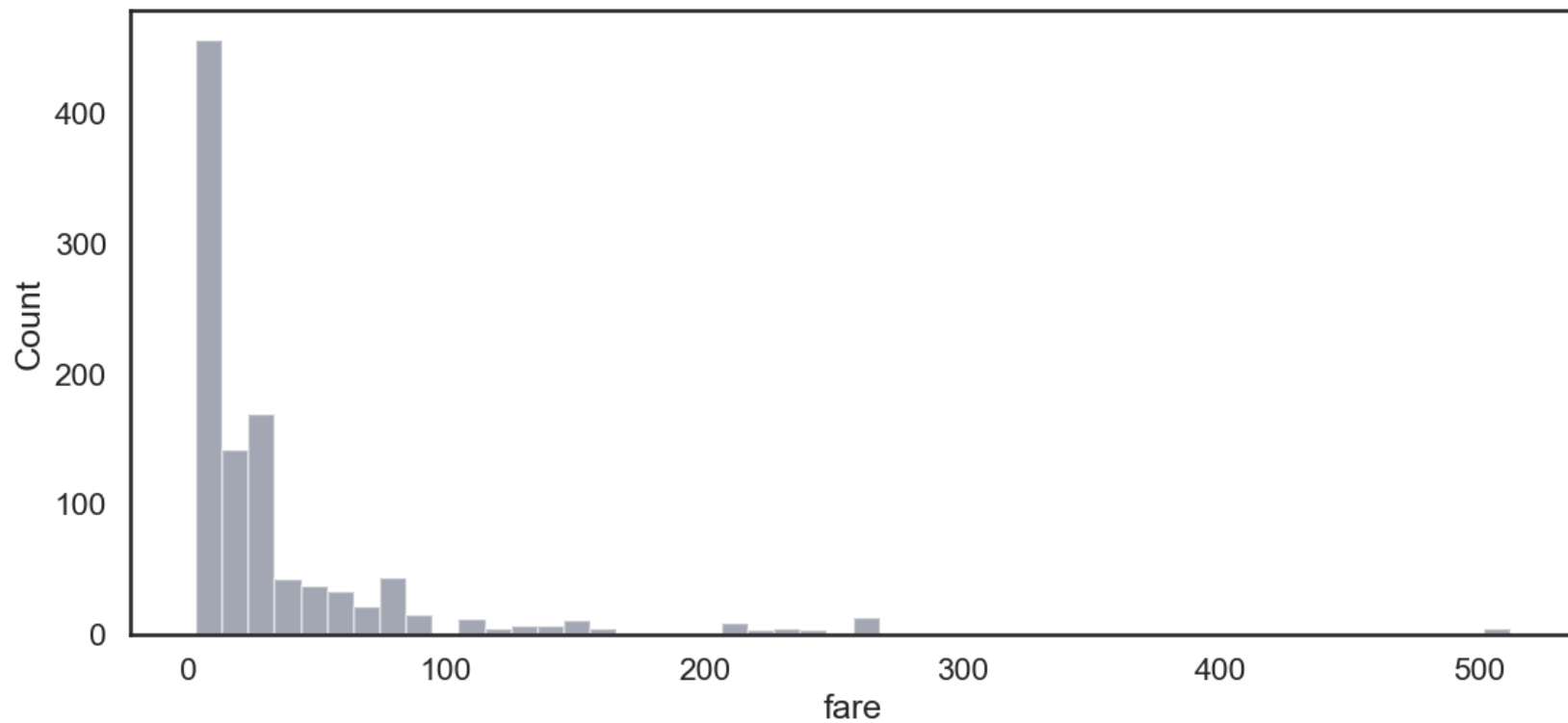


# FIXING: ARBITRARY FUNCTIONS

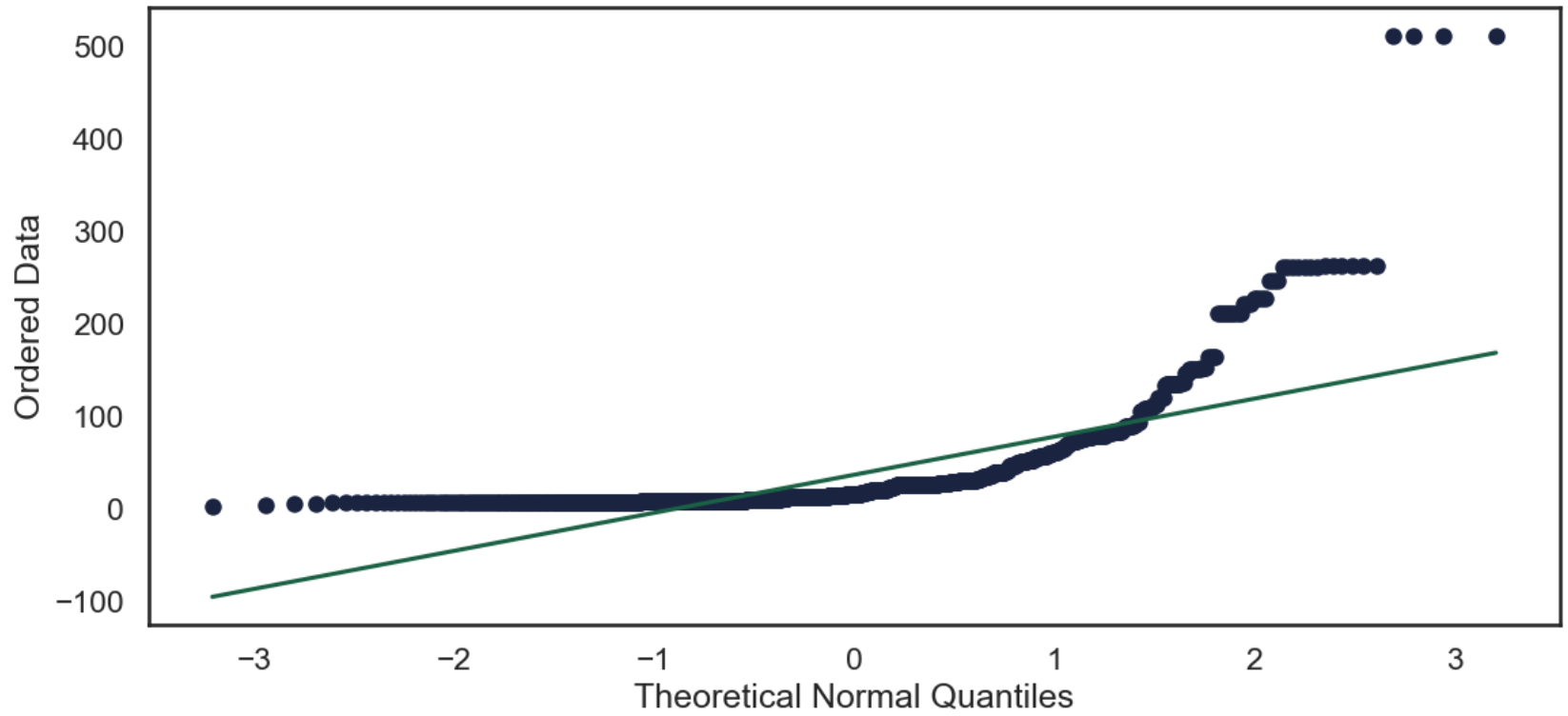
- We can use **any** mathematical function to transform our data\*

\*so long as it's invertible

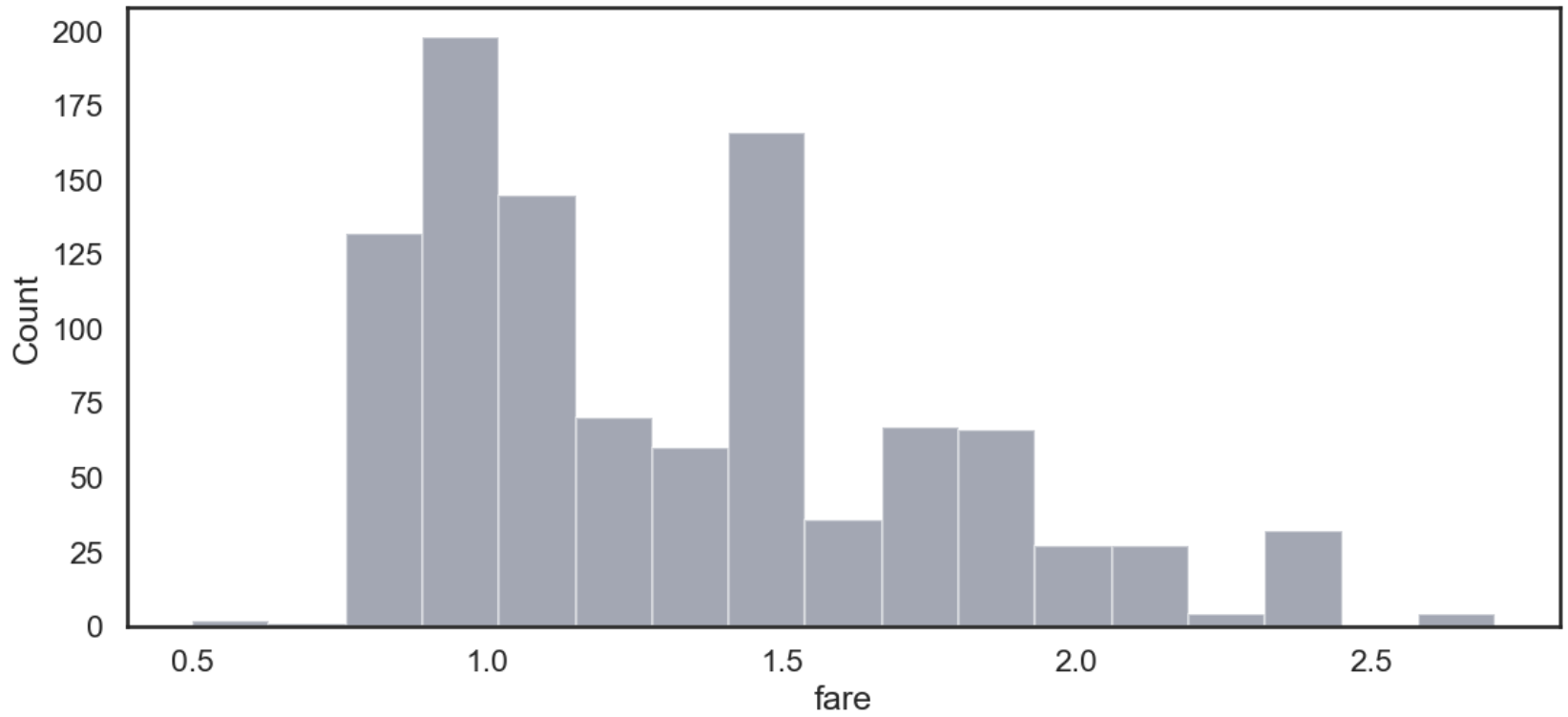
Titanic Survived



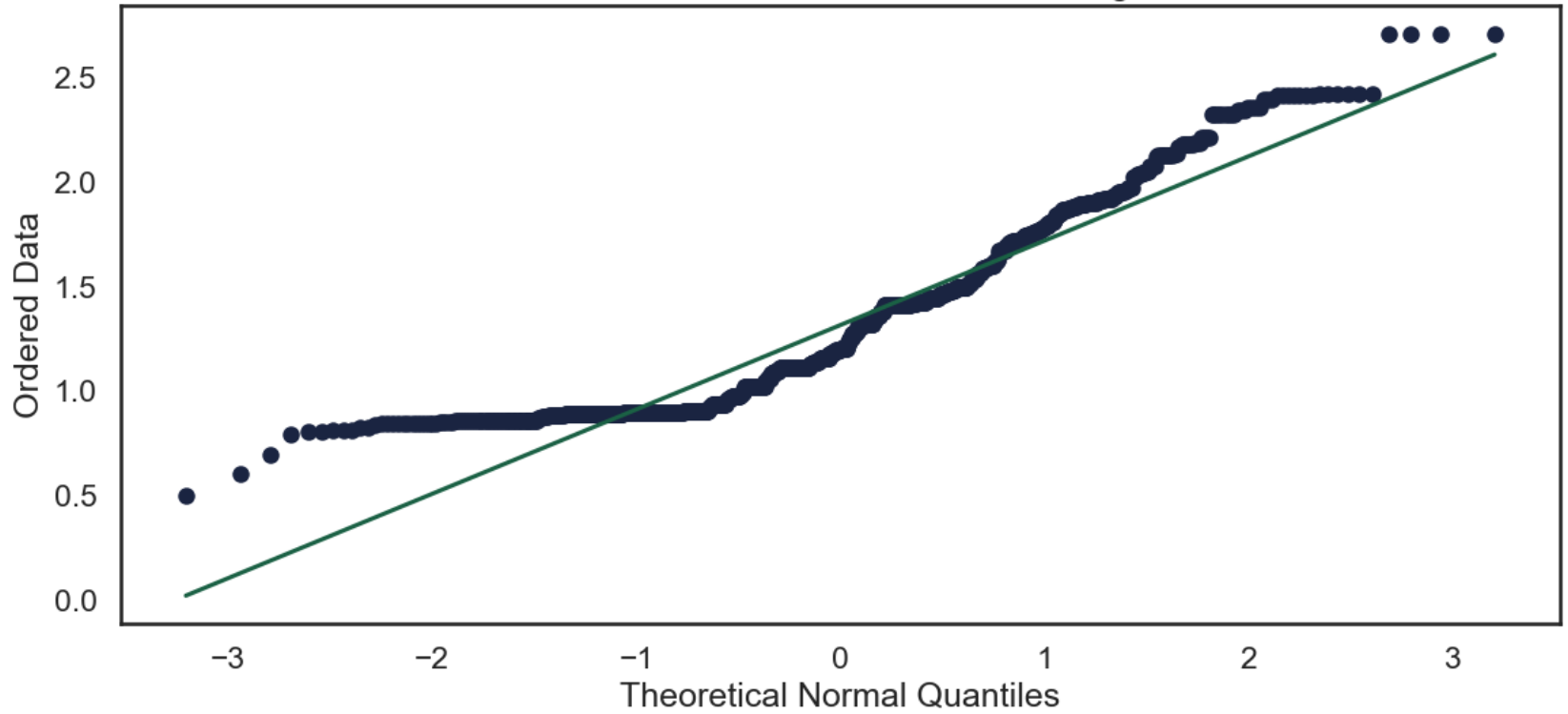
Normal Quantile-Quantile Plot - fare



Titanic Survived



Normal Quantile-Quantile Plot - fare - log10





# THINGS I'VE SKIPPED OVER

- Practical examples
- Winsorising
- Types of data
- Scaling
- Derived Data
- Box Cox transform
- Time series data
- Feature selection
- Dimensionality reduction
- Data integration
- Probably lots more!

# CONCLUDING REMARKS

- Data Cleaning:
  - is important
  - is open to interpretation
  - is (arguably) a manual process
  - takes a lot of time (approx 60% of a Data Scientist time)
  - requires domain knowledge



Data Science **Training, Consultancy, Development**

 [@DrPhilWinder](https://twitter.com/DrPhilWinder)

 [DrPhilWinder](https://www.linkedin.com/company/DrPhilWinder)

 <https://WinderResearch.com>

 [phil@WinderResearch.com](mailto:phil@WinderResearch.com)

# BIBLIOGRAPHY

- Examples:  
<https://www.reddit.com/r/MachineLearning/comme>
- Book: Janert, P.K. Data Analysis with Open Source Tools: A Hands-On Guide for Programmers and Data Scientists. O'Reilly Media, 2010.  
<https://amzn.to/2VFqOYx>.
- Data Types in Statistics, Niklas Donges -  
<https://towardsdatascience.com/data-types-in-statistics-347e152e8bee>
- Quick intro to handling missing data:  
<https://towardsdatascience.com/the-tale-of-missing-values-in-python-c96beb0e8a9d>

- Pandas documentation on missing data:  
[https://pandas.pydata.org/pandas-docs/stable/missing\\_data.html](https://pandas.pydata.org/pandas-docs/stable/missing_data.html)
- Bit more information about anomaly detection:  
<https://towardsdatascience.com/a-note-about-finding-anomalies-f9cedee38f0b>
- Good short free book on anomaly detection: Practical Machine Learning: A New Look at Anomaly Detection  
Ted Dunning, Ellen Friedman, O'Reilly Media, Inc.,  
2014, ISBN 1491914181, 9781491914182
- Cool Library for benchmarking time series anomaly detection: <https://github.com/numenta/NAB>
- Nice run through of day-to-day problems with data:  
[https://medium.com/@bertil\\_hatt/what-does-bad-data-look-like-91dc2a7bcb7a](https://medium.com/@bertil_hatt/what-does-bad-data-look-like-91dc2a7bcb7a)

- Short section on dealing with corrupted data - Raschka, S. Python Machine Learning. Packt Publishing, 2015. <https://books.google.co.uk/books?id=GOVOCwAAQBAJ>.
- Presentation on Seaborn Styles - <https://s3.amazonaws.com/assets.datacamp.com/p>
- Code to fit all distributions: <https://stackoverflow.com/questions/6620471/fitting-empirical-distribution-to-theoretical-ones-with-scipy-python>